



**Terms, conditions and cancellation policy**

All rates are subject to change without notice.

All rates are per unit/room per night.

We require a 50% deposit for all bookings.

The balance is to be paid on arrival.

If the deposit is not made we reserve the right to cancel the reservation.

Payments can be done via credit card (Visa/Mastercard), bank transfer or cash payment.

Refunds are less handlings fees.

Children in baby cot stay free of charge.

If an extra mattress is added, there is a charge of R200 per night.

Please kindly note that cleaning is not included in the price of the accommodation.

This can be arranged for an additional fee. Please contact the reception to arrange accordingly.

Check in is between 2pm and 4pm.

Late check ins (after 4pm) will be charged an extra fee of R100.

Keys for booked accommodation are to be collected at Beach Music Reception at 33 Flame Crescent.

**Cancellation Policy:**

Cancellation 61 days or more from arrival date: full refund (less handling fee).

Cancellation 60 days or less from arrival date: 50% refund of total price.

Cancellation 7 days or less from arrival date: total price of the reservation will be charged.

In case of no-show, the total price of the reservation will be charged.